

# Veteran's Affairs (VA) Educational Benefits Frequently Asked Questions Parker University – Office of the Registrar

Many questions regarding VA Benefits can be answered through the VA Benefits website at [benefits.va.gov/gibill](https://benefits.va.gov/gibill). In addition, an Education Specialist for the VA can be reached at 1-888-442-4551 or you may submit a specific question through the secure VA website: [gibill.custhelp.va.gov](https://gibill.custhelp.va.gov). We have listed our most commonly asked questions below.

## **This is my first time using my benefits – how do I apply for VA Education Benefits?**

VA Students can submit applications online at [www.va.gov](https://www.va.gov). Once you have completed the application, you will receive a Certificate of Eligibility by mail from the Department of Veterans Affairs. Please note that this can take up to 30 days to receive via USPS.

## **I've used my benefits before at another institution – how do I transfer them to Parker University?**

If you have previously used your benefits at another school, or are changing your program of study, you will need to update your education benefits with the VA. This can also be done online through [www.va.gov](https://www.va.gov). Updating your benefits to a new institution is known as a "Request for Change of Program or Place of Training." You can find more information regarding this process at the following site: <https://www.va.gov/education/change-gi-bill-benefits/>

## **What costs do my VA benefits cover?**

Payment for tuition, fees, books and housing can vary depending on your chapter, your location and the types of courses you are taking. Please view the VA's [Comparison Tool/Payment Rates](#) for the most accurate payment information.

## **Does Parker participate in the Yellow Ribbon program?**

Yes. The Yellow Ribbon Program is designed to supplement those veterans whose educational expenses are covered at 100% under the Post-9/11 GI Bill<sup>®</sup>, as follows: The Post-9/11 GI Bill<sup>®</sup> provides a tuition benefit up to the highest public, in-state undergraduate tuition rate. For veterans who qualify under Yellow Ribbon, Parker University (in partnership with VA) assists with the remaining tuition gap.

## **Does the Hazelwood Act apply to Parker?**

No, the Hazelwood Act is provided to Veterans attending public institutions of higher education in Texas – Parker University is a private institution of higher education.

## **What type of VA benefits are available for use at Parker University?**

All major VA benefits are processed by Parker University dependent upon the Veteran's or Dependent's eligibility. The most commonly utilized benefits at Parker University include:

- [Post 9/11 GI Bill® \(Chapter 33\)](#) – higher education and training benefits to Veterans, Servicemembers, and their families who served after Sept. 10, 2001.
- [Montgomery GI Bill® \(Chapter 30\)](#) – assists active duty and reservists with the pursuit of higher education degrees, certificates, and other education and training.
- [Survivors' and Dependents' Educational Assistance \(Chapter 35\)](#) – offers education and training opportunities to eligible dependents of Veterans who are permanently and totally disabled due to a service-related condition or of Veterans who died while on active duty or as a result of a service-related condition.
- [Vocational Rehabilitation \(Chapter 31\)](#) – Vocational Rehabilitation and Employment for Veterans with service-connected disabilities. For additional information about VR&E contact the Regional Office in the state of the Veteran.

## **What documents does Parker University require in order to certify a student's enrollment to the VA?**

In order to have your enrollment certified to the VA by Parker University, you must complete the [VA Enrollment Certification Request](#) form. A copy of your Certificate of Eligibility, along with a copy of your DD-214 and your military transcripts, must be submitted with your first request to begin your enrollment certification process. To continue receiving benefits, you will need to submit the certification request form prior to the beginning of each subsequent trimester/term of enrollment that you wish to be certified. This form can be found on the Registrar's page of MyParker.

**If you have additional questions, please contact the Registrar's Office: 972-438-6932, ext. 7120, or by email at [AskRegistrar@parker.edu](mailto:AskRegistrar@parker.edu)**